

## Root Cause Analysis: Corrective Action and Verification Worksheet

---

Complete the sections below to use as a reference during RCA.

### **Section A:**

List 8 common types of countermeasures used as a single output or in combination:

- |                         |   |
|-------------------------|---|
| ① Processes and systems | ⑤ |
| ②                       | ⑥ |
| ③                       | ⑦ |
| ④                       | ⑧ |

### **Section B:**

List 5 ways to test corrective action(s) (or countermeasures):

1. Problem solved? 2. Any new problems? 3. \_\_\_\_\_ 4. \_\_\_\_\_ 5. \_\_\_\_\_

### **Section C:**

Complete the sentences for the 4 types of testing failures:

1. The solution is not effective in all required circumstances .
2. The solution has undesired \_\_\_\_\_ .
3. The solution is \_\_\_\_\_ after a period of time.
4. The adjustments needed would have \_\_\_\_\_ on ROI.